

## SCLH's 10<sup>th</sup> Anniversary Parade and Fun Fair

For those who participated or just attended a few of the many events held, you know it was a fun time. Special thanks to Mike and Nancy Mitchell for decorating their truck with our banners and driving in the parade and to John Perez, Paul Radcliffe and Bob Vincent for marching alongside and distributing NID pens to onlookers.

NID had Fun Fair display tables at both Orchard Creek Lodge and Kilaga Springs Lodge on Saturday and Sunday during the celebration. Those display tables were cheerfully staffed by the following NID volunteers: Cindy Atkinson, Sheridan Brown, Esther Brunetti, Betty and George Chiang, Bob Collins, Meher Dastur, Charlotte Fisher, Shirley Foote, Karen and Vic Kremesec, Mike Marculescu, Ralph Meyers, Norma Milligan, Mike and Nancy Mitchell, Sharon Overway, Chris Petersen, Paul Radcliffe and Klaus Zander. We have links to photos of some of these volunteers at the display tables and at the parade preparation site as well as a YouTube video on the Volunteer page of our NID website at <http://www.neighborsindeed.info/volunteerpage.html>

Thanks to everyone who contributed their time and talent. It was another great way for NID to get the word out about our services.

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## SCLH Eye Contact Low Vision Support Group



Many may not know that NID volunteers provide ongoing assistance to our local low vision support group, Eye Contact. Each month we edit and print out bulletins, meeting announcements and posters for Eye Contact. NID volunteer, Dottie Benedict, handles the mailing of the announcements and bulletins which goes out to almost 100 LH residents. Another volunteer, Jenny Mallett, makes sure the monthly meeting announcement posters are prominently displayed at OC and KS. Jenny also assists the support groups' participants to register when they arrive for meetings. Many have difficulty with sign-in because of their stage in vision loss. At the recent 10<sup>th</sup> Anniversary celebration special assistance was provided to the group by Jenny Mallett and Natalie Bradford at the Fun Fair. We were also able to arrange to have one of our local residents, Kent Goddard, coordinate with some of his buddies to provide vintage cars so that some of the leaders of Eye Contact could take part in the parade. Believe me, they had an absolutely **grand** time!

Just another of the many ways that Neighbors InDeed provides service to our fellow residents here in Lincoln Hills.

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## Information & Referral Service

I&R continues to bring on new volunteers and the recently instituted mentoring program is working well. The October 14th Potluck held at Cindy Atkinson's home was a lot of fun and the food was great. It was also very educational with Nancy Mitchell talking about the Art of Listening and Larry Schurr giving a very informative CFL demonstration. (See the Handy Helper section for more on CFLs.)



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**Handy Helpers** want to remind you that the next Handy Helper quarterly meeting will be held on November 19 from 2:00 PM to 4:00 PM at Orchard Creek Lodge.



Lowe's will be talking about weatherization. Save the date and be on the lookout for more details as the time gets closer.

We're also excited about a new HH program that is coming up. The CFL Program will provide an opportunity for residents to swap out incandescent bulbs for Compact Fluorescent Lights (CFLs).

How it will work: A resident will receive a flyer from a Handy Helper when he/she is out on a service call. If the resident is interested he/she will contact I&R and request an assessment. A Handy Helper specialist will go to the resident's home with a display board of CFLs and will help him/her decide which bulbs to change out. The Handy Helper then helps the resident complete an order form and faxes it to Home Depot. Home Depot will gather the light bulbs and place them at the Service Desk for pick up. Once the bulbs are purchased the homeowner will then call I&R to request installation.

Our research tells us that each fluorescent bulb can equate to as much as \$10 savings per year per bulb on electric bills. That can add up! We also know that laws have been passed that will be phasing out incandescent bulbs in the not too distant future. We can get ahead of the curve, save our seniors some \$\$ and help the environment all at the same time.

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### **NID Donations**



Most all of us know that the Lincoln Hills Foundation has been our primary financial supporter for years. However, you may not know that grateful SCLH residents also contribute substantial funds to underwrite our operating costs. Even in this troubled economy we've averaged well over \$1100 per month in donations since January 2008.

#### How are our donations received and processed?

When Handy Helpers are on service calls they leave a comment/donation card and self-addressed envelope with our residents. (We've found that residents like to donate; they don't want to feel like charity cases.) The resident will fill in the comment card and, more often than not, slip in a check. Some are for just a few dollars; some are quite generous. The envelopes are mailed to our P.O. Box at the US Post Office in Lincoln where they are picked up at least weekly by Judith Jogis who is a long-time NID volunteer. Judith logs in our donations and sends a thank you note to each donor. No small task! We've received over 600 donations so far this year. (Thank you, Judith!) Judith then delivers the donations and the log to our Treasurer, Tanya Piper, who deposits and records the donations. But it doesn't stop there.

The donation cards then go to Herman Tijsseling, Handy Helper Coordinator, so that he can pass along kudos to the Handy Helpers. And, copies of the donation cards go to Ethel Wolff, another long-time NID volunteer, who matches the donations to the relevant service calls in a controlled section of our database. That's how we close the loop.

Sounds like a lot of work and it is! NID is an incorporated non-profit and we have to be very careful how we handle and record our funds. But, we also want to ensure that our volunteers get feedback from our residents and it is almost unfailingly absolutely glowing!!

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## Neighbors InDeed and Neighborhood Watch... Collaborating again!



Beginning late last year, NID and NW started a Welcome Packet program. We've been making up packets for newcomers that include info about NID, NW, local support groups and agencies with a focus on seniors. Since late last year we have made up about 250 packets.

In addition to newcomers, we are now planning to provide these info packets to those in our community who have gotten to a stage in life where they are more likely to need assistance. NW Mailbox Captains will be on the lookout for residents in their particular area who have become frail or perhaps have a situation where the info in the packets could be of particular help.

We are very much in need of a volunteer who would be willing to manage this project. It involves maintaining a stock of NID and NW materials as well as brochures and pamphlets from various agencies and then making up the packets as needed. So far, the need for packets has been about 20 per month. If you are willing to take on this project please contact Joan Brant-Love at [joan.brant-love@sbcglobal.net](mailto:joan.brant-love@sbcglobal.net) or 434-6095.

**We hope one of our volunteers will step forward to take on this important task!**

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**Volunteer Notes** – Our Volunteer Coordinator, Kathie Levine, reminds us that volunteers who go on leave for an extended period of more than two months should contact one of his/her Program Coordinators.



Please let your Program Coordinator know when the leave will start and expected time of return so we can update our records. If the length of the leave is indeterminate it will be set at six months for follow up.

Please also let your Coordinator know if there is a change in your contact info (phone #, address, email address so that we can update our records. Thanks.

### **Dispatcher Coordinators**

Vic Albertazzi: 408-4495 [vicalb@starstream.net](mailto:vicalb@starstream.net)

Morrow Moore: 408-3686 [morrow6@juno.com](mailto:morrow6@juno.com)

### **Handy Helper Coordinators**

Herman Tijsseling: 434-7307 [gitanherm@ssctv.net](mailto:gitanherm@ssctv.net)

Larry Schurr: 543-5320 [lsure46@sbcglobal.net](mailto:lsure46@sbcglobal.net)

### **Information & Referral Coordinators**

Betty Chiang: 408-0195 [bettydoue@hotmail.com](mailto:bettydoue@hotmail.com)

Cindy Atkinson: 408-5960 [atkincyn@sbcglobal.net](mailto:atkincyn@sbcglobal.net)

### **Medical Equipment Loan and Donation Coordinators**

Jean Ebenholtz: 434-6852 [jme-sme@att.net](mailto:jme-sme@att.net)

Gary Lancaster: 543-3186 [garyandgg@ssctv.net](mailto:garyandgg@ssctv.net)

Of course as always, if you know anyone who is thinking about volunteering with us, just have him/her call **223-2763** to request a volunteer application packet

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## Dispatchers



The Dispatcher Team held a meeting on September 24th to officially welcome new Dispatchers: Barbara Marsh, Chris Petersen, Fran Rockwell, Bill Roselle, Sylvia Smyth and Arnie Sondergard. Dispatcher Coordinator, Vic Albertazzi, also asked the attendees to share any tips and raise any questions they might have about the dispatching processes. Lots of good information was shared and one highlight was that it is perfectly reasonable for any Dispatcher to offer a Handy Helper more than one service request when making contact. This was roundly confirmed by a large group of Handy Helpers at a meeting that immediately followed.



## Just an FYI...



Jean Ebenholtz, who is Program Coordinator for our Medical Equipment loan program, is also involved in many other community activities. For one, she heads up the Alzheimer's/Dementia Caregivers Support Group here in LH. Jean led a Town Hall meeting with a panel of experts on Alzheimer's disease and dementia on October 27<sup>th</sup> in the OC Ballroom. It was full of useful information about these conditions and options available to those afflicted and to their caregivers. A video of the presentation is available at the SCLH Association website at <http://www.lincolnsuncity.org/residents.html> Give it a look!



Have a wonderful holiday season  
and thanks so much for all you do for  
Neighbors InDeed!



You are our stars!!

